

Monthly Newsletter



A note from our **Administrator** The changes at the Portland Shriners Hospital are

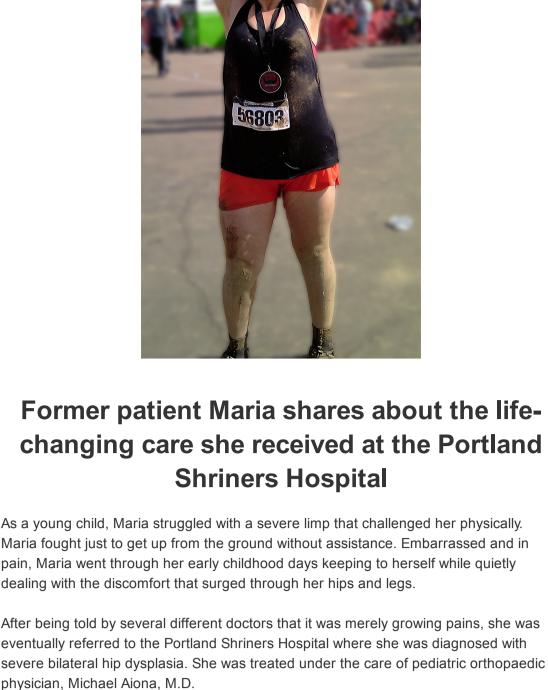
almost daily as we adapt to the new normal with COVID-19. I am so impressed with how our entire team has adapted to all the new requirements for reopening our hospital! our top priority. As the Pacific Northwest begins to

As always, the safety of our patients and employees are reopen, our physicians, registration staff, and clinic teams are working hard to fill up our clinics – and our patients are certainly returning! However, as we all

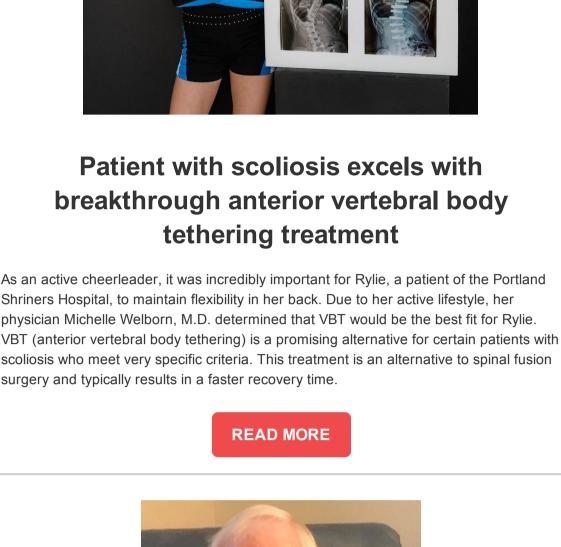
know, our world is a different place right now. Patients and families are having a different experience at the hospital than before the virus - there are floor markings that encourage families to social distance between one another, and our staff are serving patients more rapidly in order to reduce the amount of time spent in the waiting room. Our Environmental Services team are working tirelessly to ensure that our building is clean by sanitizing commonly touched surfaces throughout the day, and the cafeteria has implemented social distancing between the tables. Of course, staff, patients and

families are all abiding by the Universal Masking Policy, and everyone is screened for COVID-19 symptoms upon arrival to the hospital. Oregon State's epidemiologist Dean Sidelinger has said that all counties in Oregon will remain in Phase 2 until the fall, and possibly even longer. With all of that said, we are staying hopeful and we know this won't be forever! In closing, I want to express thanks to the Shriners and all of the ladies groups who support us! We can't wait for the day when we can once again open our doors for volunteers and events. I'd like to share a special note of gratitude to our sewing ladies (from Daughters of the Nile), employees and countless other donors who have sewn and donated cloth masks to our hospital. Thank you!

Dereesa Reid, MBA Hospital Administrator at Shriners Hospitals for Children - Portland



"It was a complete life-changer," said Maria. "My life would be completely different if it were not for the caring help of the Portland Shriners Hospital. We had so little and they gave us so much". **READ MORE**





hours. During COVID-19, we expanded the clinic to 7 days a week to help relieve the burden on urgent care centers and emergency rooms. However, as things slowly begin to open in our community, we want to change our focus to treating patient procedures that were delayed due to COVID-19. The final weekend with the expanded clinic was June 13-14.

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Family thanks Shriners!

On Monday June 15, the Walk-in Fracture & Sports Injury Clinic returned to normal

Our Walk-in Fracture and Sports Injury Clinic is

back to 5 days a week!

hospital after months of confusion as to why our seemingly healthy three year old daughter was limping. After being told by several doctors that it was anything from a sprained ankle to leukemia, we finally had a diagnosis of fibrous dysplasia. The doctor we met with (at a different hospital) was

Kind, but uniformed. My mom mentioned a distant family

member being a Shriner and since we lived in Portland we

Hospital for Children was first class. From the parking garage

to the xrays and the snacks in the hall, the experience was

something to write home about. Dr. Roy was extremely

Knowledgeable about her condition and set our worried

Fast forward 3 years and here we are, in patient with

(our daugnter's)

our le year old daughter who is recovering from a

Surgery by Dr. Bauer. I remain just as impressed today

hearts at ease.

should check it out. Our first appointment at The Shriners

Three years ago, Piper's family discovered the Portland Shriners Hospital when Piper received medical treatment under the care of Dennis Roy, M.D. Now, Piper and her family live in Arizona - but, when Piper was in need of specialized orthopaedic care once again, they knew exactly where to go! They wanted to express thanks directly to the Shriners who made Piper's medical care possible. See below to read the letter from Piper's family! June 2, 2020 Dear Shriners, Almost 3 years ago to the date, we stumbled upon your

as I was at her very first appointment. Let me back up a little though. No one wants to be in need of medical attention ever, let alone during a world pandemic with much changing every single day. I reached back out to shriner's in February following a June 2019 all clear appointment. I noticed a new limp, but this time, we lived in Arizona, not in oregon.

Where do you go when your child has a rare bone

condition? To the very best of course. Shriners is always

ready to travel for an appointment with Dr. Roy. Two days

before our flight, Dr. Roy personally called me to say that

things were quickly changing and I may need to get an

opinion from Phoenix Children's Hospital. So we did. The

doc confirmed a need for surgery and understood if we'd

rather go to Shriner's. Suddenly all elective surgeries

were cancelled everywhere. In the midst of the

waiting, we spoke to care managers and changed

our daugnter's doctor from Roy to Bauer. With still no

date for surgery, Dr. Bauer personally called me

We finally got a call for surgery dates, plans for

travel, and now here we are recovering in one of the

best hospitals I've experienced Cand with 5 Kids, I've seen

There have been no egos to fuel; just my daughters

care! The people I met at her preop appointment are

the same people we have seen during our stay. The nurses

and aides are excellent across the board. PT is amazing.

Most of all though, I'd wait longer and travel more

to talk through a tentative plan.

The cafeteria is attentive and quick.

a few).

worth the trip. We got some scans in Arizona and were

appreciate. I would have second guessed it had I stayed in Arizona. Their level of expertise and motivation will have us singing the praises of Shriner's Hospitals for Children for years to come. Thank you for giving so much. We are reaping the benefits of what you have sewn in. God Bless, -Robert, Julie, & Piper SHRINERS HOSPITALS FOR CHILDREN PORTLAND **Chat with our Docs!** GO LIVE with us on Tuesday June 9 at 1 p.m. PT Robert Bernstein, M.D. & Jeremy Bauer, M.D. at the Portland Shriners Hospital will host a live session on how our hospital has evolved in the face of COVID-19, including topics such as Fast Track Video Visits, our face masking policy, and more.

Did you catch us for Facebook Live?

Our chief of staff Dr. Bernstein, along with Dr. Bauer hosted a live session to discuss changes made at our hospital to help keep our patients and families safe, and how some of our care is even more accessible now! If you missed it, you can watch the

recording on our Facebook page!

The famous photo has been reproduced on stained-glass windows, mosaics, tie tacks, pins and more. A larger-than-life replica of the "Editorial Without Words" stands outside the Shriners International Headquarters building in Tampa, Florida, and statues mark many temples and Shriners Hospitals locations. A version of the image is used as the Shriners Hospitals for Children logo. Here at the Portland Shriner Hospital, we have two of these statues proudly featured outside of our building right along Sam Jackson Park Rd.

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to experience the level of care we have. Dr. Bauer and Dr. Roy made decisions just prior to surgery That I can trust and

(3)

Children participated in a week-long (June 8th-14th) social media campaign to help bring smiles to our virtual community. This was a great fundraising opportunity for each hospital as donors were able to choose specific hospitals to donate to. In addition this partnership allowed us to take advantage of KodakPlus's large base of followers and help spread awareness about Shriners Hospitals for Children and what we do. Above are a few images that we posted on our social media pages for the campaign. 50th Anniversary of the Editorial Without Words The photo known as the "Editorial Without Words" is one of the Shriners fraternity's most recognizable images. It was taken almost by accident, 50 years ago, on June 11, 1970, in Evansville, Indiana. This special moment eloquently illustrates the relationship between the Shriners fraternity and Shriners Hospitals for Children.

KodakPlus Collaboration

Last week, through a partnership with KodakPlus, all locations of Shriners Hospitals for

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